Today’s organizations recognize the fact that leadership is a shared responsibility. It is not confined to the walls of a boardroom but manifests itself throughout all divisions of the enterprise. And make no mistake! Only few are natural born leaders. The good news is: There is a way to unlock the full leadership potential of your organization. It is called the Dilemma Game!

**DILEMMA**

Game based learning environment for training judgment and decision making

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You are the mayor of Trouvene, a small community in the middle of beautiful forested countryside. Recreation is key to your community. It is the holiday season, so many members of your community are visiting far away places. At the same time, many tourists from elsewhere in The Netherlands and from surrounding countries, have come to Trouvene to enjoy its recreational features. On August 8, as you were looking forward to the weekend, an alert council member informs you that, at the popular campsite ‘Witteboom’ in Trouvene, a group of 36 neo-Nazis are planning a barbecue. You...
Learning objectives
The learning objectives of the Dilemma Game are:
- Trainees become aware of their leadership style in dealing with complex and time critical decision-making situations
- The decision-making situations are presented as dilemmas tailored to the leadership issues of your organization

Target group
The Dilemma Game is designed for professionals working in public and private organizations with a training need in leadership.

How does it work?
The Dilemma Game offers trainees a powerful and personalized learning space. It is an online, single-user, scenario-based interactive serious game. The game simulates decision making using a narrative context. On your computer screen the story will unfold in real time, as a result of the decisions you make. This learning-by-doing approach allows the trainee to raise self-awareness as a decision maker. This in turn puts you in an excellent position to adapt and improve.

Feedback
After playing the Dilemma Game you will receive objective feedback on how you tend to deal with dilemmas. The question to ask yourself is: Is this the type of manager I want to be?

Developing game scenarios
The Dilemma Game authoring tool allows you to construct your own game scenarios based on the Dilemma format and pre-designed graphical assets.

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Benefits of game-based learning
Game-based learning shows one of the highest retention rates amongst various ways of training. It is a standardised, objective, web-based and safe environment for exploring your 21st century leadership skills.

- Engaging: Fun and motivating to do and better fitted to the needs of Millennials
- Effective: Higher retention rate compared to classic classroom training and e-learning
- Efficient: Short (hours instead of days) and to-the-point scenarios
- Realistic: High quality learning content reflecting the leadership challenges of your organisation
- Objective: Standardised and automatically generated feedback on leadership skills

What is needed?
The Dilemma Game is delivered as a SCORM enabled game to be integrated into your organization’s Learning Management System (LMS). It requires a Flash-enabled web-browser and is optimized for pc’s and laptops.

What we offer
We offer the following services:
- **Game scenario development**: guided development of Dilemma Game scenarios
- **Review and publishing of scenarios**: after developing the first scenario together the customer is able to independently construct its own scenarios. Our role is then restricted to the review and publishing of scenarios
- **Game service**: 24/7 access to play the game in an online learning portal that only the customer can access
- **Help-desk support**: we offer helpdesk support for Customer’s system administrators and trainers in case of calamities
- **Train-the-trainer**: training on how to optimally use a Dilemma game to facilitate training sessions